

## Summary of 11<sup>th</sup> July 2018 public event: Islington

Please note this event was held on the day of the Semi-Cup world finals which unexpectedly England had reached. Thus, the turn-out was lower than the Camden event. We are holding another public event on 26<sup>th</sup> September, as well as attending numerous Trust service user groups.

Attendees:

- 7 members of public

Summary of feedback at the event:

Overall attendees were positive about the proposals. There were some key areas, which were highlighted as part of the proposals:

- The current inpatient site at St Pancras is really not fit for purpose and it is positive the proposals are seeking to address this.
- It is positive to have all of the inpatients facilities on the same site and the area around Highgate is a far better environment than St Pancras Hospital area.
- The community model concept seems a very good one – and this seeks to address the stigma which some patients can feel when attending a ‘mental health service’ as they will instead be attending a community hub or centre.
- It was felt that there was not enough detail around the community model, as it felt unclear what additional services would be in the community model such as the community wellbeing services that would be in there
- This was elaborated on further by attendees explaining they would like more detail on the wellbeing services which will be a part of the community hubs e.g. café's, post offices etc.
- It was highlighted that it was imperative local service users were involved in both the design of the inpatient unit and the community hubs. They highlighted local service users should be able to help develop which wellbeing services that could be offered within the community hubs.
- There was discussion about the travel to the new inpatient unit. Some felt that travel was not an issue – and that both St Pancras Hospital and the Whittington Hospital had good transport links. However, others felt that the move from St Pancras Hospital to a site next to the Whittington Hospital would make travel to the site harder for some service users
- Attendees asked where exactly the new inpatient site was in relation to Highgate mental health site and Whittington Hospital. **Please note:** The proposed new inpatient facility would be built directly opposite Highgate Mental Health Centre, on land which is not in clinical use behind the Whittington Hospital. The existing buildings are currently used for education and some accommodation for which alternative facilities will be provided.
- Attendees asked why the South Wing, Evergreen Ward was also not included in the proposals; as it was felt this could also be considered as not fit for purpose? It is a non-Camden and Islington Foundation Trust service – delivered by University College London and is primarily a ward for care of the elderly.

