

Project - Quality Impact Assessment



Project Title	St Pancras Site Redevelopment
Project Reference	

1. Quality Monitoring-What KPIs will be used to monitor the on going quality impact of this Scheme?

1	Patient experience
2	Clinical outcomes
3	Recruitment and retention
4	Staff experience and feedback

2. Quality Benefits: use drop down

	Quality Area	Quality Benefit	Benefit Description
1	Clinical Effectiveness	Leads to improvements in the care pathway	Selling or leasing land at St Pancras will enable the Trust to place significant investment into community services to support early intervention and improve access to services and wellbeing support in the community. The location of the new inpatient facility will enable easier access to other physical healthcare services delivered by the Whittington.
2	Patient Safety	Implementation of evidence based best-practice	Safety concerns with the ageing and inflexible inpatient facilities at St Pancras, which present litigation risks, would be resolved by enabling care to be delivered in modern, purpose-built inpatient wards in a new building.
3	Patient & Staff Experience	Enables care to be delivered in the clinically appropriate and cost effective setting	Maintenance and repairs of the St Pancras buildings are becoming more frequent and costly. The proposed new buildings would be environmentally-friendly, sustainable and cost less to run, enabling the Trust to save funds to further protect services. Importantly, the new inpatient facility would enable provision of a warm and welcoming therapeutic environment which is not possible to deliver in existing buildings. This will also support attracting high quality staff.
4	Clinical Effectiveness	Implementation of evidence based best-practice	Bringing research staff and facilities together in a new facility on the St Pancras site will enable a more collaborative approach to research, making it easier to turn world-class research into tailored treatment for every individual.
5	Patient & Staff Experience	Enables care to be delivered in the clinically appropriate and cost effective setting	The new community hubs will enable access to more services under one roof in central locations in both Camden and Islington helping to drive the Trust's clinical strategy. As well as offering more joined-up care with other health and social care partners, centralising some community services will also enable the Trust to have fewer buildings, by disposing less used and out-of-the-way sites, leading to further cost savings.
5	Patient & Staff Experience	Enables care to be delivered in the clinically appropriate and cost effective setting	Significant and on-going building developments in the high cost St Pancras area are leading to more and more high-rise buildings overlooking the hospital site, compromising inpatient privacy and dignity.

3. Risk score

Hover mouse over red hotspots for further information

3.1 Patient Safety

Risk ID	Risk	Conseq	Likelihood	Score	Mitigation	Mitigat	Mitigat	Mitigate
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1	Move of existing inpatients from St Pancras to the new facility in Highgate.	1	1	1	Development of robust transition plan and clear and early communication with staff, patients and their carers to ensure a clearly communicated, safe and smooth transition to the new facility for existing patients.	1	1	1
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3.2 Clinical Effectiveness

Risk ID	Risk	Consequ	Likelihood	Score	Mitigation	Mitigated Consequenc	Mitigated Likelihood	Mitigated Score
1	The current location of services will be beneficial to some service users and carers				Communication through extensive service user and carer engagement will explain the benefits gained from moving services and how clinical pathways will be strengthened. Services will be located in areas where most service users live and where there are good transport links.			
2								

3.3 Patient & Staff Experience

Risk ID	Risk	Consequ	Likelihood	Score	Mitigation	Mitigated Consequ	Mitigated Likelihood	Mitigated Score
1	Some service users will be concerned that they will have to travel further to inpatient facilities.	2	3	6	Ongoing engagement to understand and identify their needs; emphasise improved quality of accommodation and proximity of new provision; provide an opportunity for service users to have an input into the specification of the new provision.	2	2	4
2	Some staff will be concerned that they will have to travel further to work.	2	3	6	Robust public consultation which will present a clear travel time analysis. However, the public consultation will also be used to identify any outstanding travel concerns to enable the Trust to develop feasible options, where possible, to mitigate any remaining difficulties.	2	2	4

Overall Risk Score
(i.e. highest mitigated risk score)

9

Signed - Clinical / GP lead

Comments

Signed - Executive Nurse and Director of Quality & Integrated Governance

Comments